

International Student Orientation Pre-Arrival Webinar

Fall 2024 - May 3, 2024



Introduction

Meet the International Student Support Team



**Michael
Schmelzle**
Director



**Kelly Eldridge
Hinosawa**
Associate Director



Jen Gerardi
*Senior International
Student Advisor*



Alan Joss
*Senior International
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Brandon Chao
*International
Student Specialist*



Tiffiney Tse
*International
Student Specialist*



Meet the International Student Support Team

We are on campus to help make your experience at UCR as rewarding as possible.

There are several ways you can reach the international student advising team

Our office is staffed from Monday - Friday, from 8:00am - 5:00pm, closed 12:00 - 1:00 pm for lunch

Our contact information is listed below:

- **General Email:** internationalstudents@ucr.edu
- **General Phone:** +1-951-827-4113
- **Location:** Student Services Building, 2nd Floor
- **Website:** international.ucr.edu

Today's Agenda

- About the ISS Office
- Academic Advising & Placement Tests
- Immunization/Insurance Requirements
- Housing Options
- Immigration (Visa and Travel Documents)
- Transportation Options
- Orientation
- Q&A



Please hold your questions until the end – you may find your answer during the presentation!

International Students and Scholars (ISS) Services



Advising: What can international students see an advisor for?

- Any visa-related questions or concerns
- Personal advising and support
- Work authorization and employment
- Travel requirements
- Referral to campus resources
- Cultural adjustment support



ISS Support Programs

- International Student Peer Mentor Program (ISPMP)
- Peer Network Socials
- Language Circles
- Cultural Celebrations
- International Education Week
- Support group for International Women (R'Time)
- Orientation and Workshops
- International News
- Discord
- Global Scholars LLC



Academic Advising and Placement Tests



Academic Advising

Graduate Students

Contact your graduate program assistant for assistance with course registration or degree plan questions.

Undergraduate Students

You will enroll in courses during a Highlander Orientation advising session over the summer.

EAP Reciprocity Exchange Students Your academic advisor should contact you to enroll in courses.

- ✓ **Make sure you take care of any holds on your account as they may prevent you from registering**

Undergraduate Advising Contacts

College of Humanities and Social Sciences (CHASS)

Find your advisor and schedule appointments [here](#)

College of Engineering (BCOE)

Find your advisor and schedule appointments [here](#)

School of Business (SOBA)

Find your advisor and schedule appointments [here](#)

College of Natural and Agricultural Sciences (CNAS)

Find your advisor and schedule appointments [here](#)

School of Public Policy (SPP)

Find your advisor and more information [here](#)

School of Education (SOE)

Find your advisor and more information [here](#)





Analytical Writing Placement Exam (AWPE) - (1st year undergraduate)

- Online Exam via Canvas/eLearn
- Learn more about the exam [here](#).
- Who needs to take the exam?
 - Most 1st year undergraduates
 - Recommended to take well before your Highlander Orientation Academic Advising session.
- **Questions?**
 - **Email Sheena Thrush (sheena.thrush@ucr.edu)**



Math Advisory Exam- (undergraduates)

- Online Exam
- Learn more about the exam [here](#) and follow the instructions.
- Who needs to take the exam?
 - Most first-year students in majors that require Math. Please consult with your academic advisor to see if you need to take this test.
 - Take the exam before your academic advising appointment



UCR Admissions Offices

Undergraduate Admissions

<https://admissions.ucr.edu/>

Tel: (951) 827-3411

Email: admissions@ucr.edu

Alternative Email:

internationalinfo@ucr.edu

- *Please contact the Admissions Offices for questions about your transcripts, transfer credits, and admission deferrals*
- *Transcripts should be mailed directly to the Admissions Office – do NOT send them to ISS!*

Graduate Admissions

<https://graduate.ucr.edu/admissions>

Tel: (951) 827-4302

Email: graddiv@ucr.edu



Health and Immunizations

UCR Student Health Services



UC Riverside Student Health Services (SHS) is located in parking lot 21 on campus. SHS provides primary care healthcare services on campus to currently enrolled undergraduate and graduate students with University of California Student Health Insurance plan(UCSHIP). Appointments are available by phone for non UCHIP enrolled students and will be self pay.

SERVICES:

Primary care, women's health, x-ray, pharmacy and lab services. Medical specialty services are by referral by a SHS provider. SHS offers virtual and in-person appointments.

Counseling and Psychological Services (**CAPS**) are no cost and are located in the same building second floor.

<https://counseling.ucr.edu/>

Location: (parking lot 21) 833 Linden Street Building #834

Patient portal: <https://chconline.ucr.edu/>

Website: <https://studenthealth.ucr.edu/>

UC Immunization and TB Requirements



Deadline for ALL medical clearances: First date of attendance. (Fall Sept 23,2024)

Instructions:

- Please review our website at <https://studenthealth.ucr.edu> for all UC immunization policies, immunization and TB requirements. **2023/2024 COVID19 and Influenza:** These vaccines are UC **opt out programs**, please follow instructions given on our website to meet by vaccine **or** by electronic declination.
- You have access to your UCR patient portal **one business day** after you receive your UCR NetID.
- Do not log in early, you will receive an error message"gateway not found."
- **Do NOT wait**, non-compliance of medical clearance requirements will cause a registration health hold.
- **Patient portal log in:** Available on R'Web under "Self-Service" also found at <https://chconline.ucr.edu>
- **It is the student's responsibility to input TB and vaccine and/or testing dates** AND upload your TB/immunization records to your patient portal **by first attendance date.** Vaccine dates will be deleted if supporting documents are not uploaded for non compliance at the same time. Registration health holds begin **9/23/2024** for any medical clearance non-compliance.
- Required documents uploaded must be **translated to English** and include your name and date of birth.

Need assistance?

- ❖ Submit immunization questions and comments through the [patient portal](#). Choose **Messages**, create **New Message** and choose the **Immunization team**, **allow 3 business days during registration.**
- ❖ Registration holds and deadlines apply out of country, delayed registration, begin your compliance now.



Health Insurance

All UCR students must have health insurance. If you already have health insurance, you can choose not to use the school's insurance (UCSHIP). Otherwise, you'll automatically get enrolled in UC SHIP. To avoid having two insurances, remember to apply to waive UC SHIP academic every year.

Waiver Information: [How to Waive UCSHIP | Student Health Services | UC Riverside](#)

General Information: <https://studenthealth.ucr.edu/student-health-insurance-plan-ship>

Information for Undergraduate Students (USHIP): <https://studenthealth.ucr.edu/undergraduates>

Information for Graduate Students (GSHIP): [Graduate Student Insurance | Student Health Services | UC Riverside](#)

Do you have additional questions? Visit the patient portal at <https://chconline.ucr.edu> and direct your inquiries to the Insurance Questions Department.



Housing

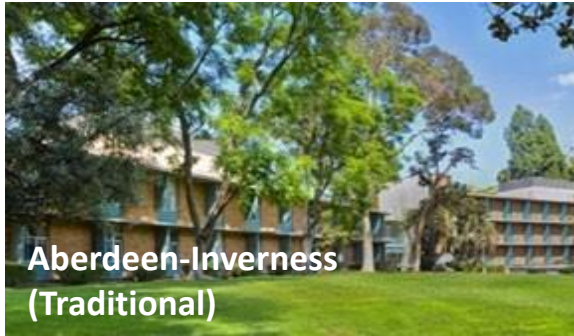


Housing Options

- **On-Campus Residence Halls**
 - Incoming First Years
- **On-Campus Apartments**
 - Continuing Undergraduate/Transfers
 - Graduate Students
- **Off-Campus Apartments**
- **Website: housing.ucr.edu**

Housing Options

Residence Halls



Residence Hall Dining Plan Options

Dining Plan Option	Residential Restaurant Meals Per Quarter	Dining Dollars Per Quarter	Guest Swipes Per Quarter
Highlander Blue 150 (about 14 meal swipes per week)	150	\$100	4
Highlander Gold Unlimited	Unlimited	\$150	6

For more information on dining, visit <http://dining.ucr.edu/>

Housing Options

On-Campus Apartments

- Bannockburn Village
- Falkirk
- Glen Mor
- The Plaza
- Stonehaven
- North District
 - [\(951\) 542-3030](tel:(951)542-3030)





Campus Apartment Dining Plan Options

Dining Plan Options	Residential Restaurant Meal Swipes per Quarter	Dining Dollars Per Quarter	Guest Swipes Per Quarter
Scotty's Apartment Plan	0	\$300	0
Flex Apartment Plan	50	\$210	0
Highlander Blue 150	150	\$100	4
Highlander Gold Unlimited	Unlimited	\$150	6

For more information on dining, visit <http://dining.ucr.edu/>



Billing Information

- How billing works
 - Housing fees (room and board) are billed monthly for the entire quarter
 - Pay the whole quarter
 - Pay monthly
- Financial aid disbursement (If applicable)
 - Financial aid will pay everything on your student account for the quarter
 - Any remaining aid will be refunded to the resident
- Third-Party Residents- RENT WILL NOT BE APPLIED TO STUDENT ACCOUNT. MAKE SURE YOU USE YOUR REFUND TO PAY YOUR RENT FIRST.
 - Dundee, Stonehaven, North District
- Other Housing charges billed to student account
 - Damages, overages (Dining plans), early move-in charges, excessive lockouts, electric scooter damage etc.

For more information on housing, visit www.housing.ucr.edu

What not to bring....



Pets



E-cigs and Vapes



Open element Appliances



Car (first years)



Furniture (first years)



Microwave or fridges

What to bring....

From home....

- Personal items
 - Clothes and shoes
- Laptop
- Chargers
- Phone

What you may need to buy here...

- Furniture (if applicable)
- Lamps and bulbs (if applicable)
- Bedding
 - Twin XL
- Pillows
- Cleaning supplies
- Laundry supplies
- Personal care items



Move-in and Contact Information

Move-in Dates:

- Residence Halls
 - September 21, 2024: Dundee and Aberdeen-Inverness
 - September 22, 2024: Lothian and Pentland Hills
- Campus Apartments
 - September 20, 2024

Early Move-in Request:

Open: July 1, 2024

Close: August 1, 2024



I still need housing...

Contact

- Christian Franco

christian.franco@ucr.edu

951-827-6350

Off-Campus Listing Service

- <https://offcampushousing.ucr.edu/>
- For off-campus apartment/house rental listings

Housing Options

How to Decide?

- Type of housing
- Distance to campus
- Rent and other financial obligations
- Facilities and services provided
- Furniture
- Application deadline
- Lease or contract (ensure to read this before signing)
- Lease/contract start and end date
- Be aware of potential scams when searching for off-campus housing.

Questions: Housinginfo@ucr.edu





The International Resident Experience



Benefits of Living on campus with Housing & Residential Education

Convenience: Living on campus, you are near resources, both in campus housing communities and campus

Support: over 1,000 educational, cultural, social and recreational activities annually; staff guidance; 24-hour emergency assistance

Safety: Restricted access to all communities; emergency blue lights; Community Safety Officers; 24/7 Campus Police

Academics: Students who live on campus perform better academically and are happier in general with their college experience than those who live off campus or commute.

Finances: Residents are eligible for more housing aid (as part of their Financial Aid Package) than those who live off-campus or commute.

Who's who in Housing & Residential Life?

Staff here for you!

- Resident Advisors (RA)
- Program Advisors (PA)
 - Of Community Experiences
 - Of Academics
 - Of Residential Experiences
 - Of Diversity, Equity, & Inclusion
- Assistant Resident Directors (ARD)
- Resident Directors (RD)
- Housing Services Ambassadors (HSAs)
- Housing Professional Staff



Your Residential Experience

So many ways to get involved!



01 Attend Programs and Events

Hosted by our fantastic RAs, PAs, RHA, CARA, and NRHH

02 Apply for Student Staff Positions!

Apply to be a Resident Advisor, Program Advisor, or Student Assistant

03 Run for a position in our Campus Apartment Resident Association (CARA), Residence Hall Association (RHA), or National Residence Hall Honorary (NRHH)

- Advises Housing Services in the development of policies, procedures, programs and facility improvements.
- Creates community events, social, and recognition opportunities.
- Provides on-going leadership opportunities and training.





GLOBAL SCHOLARS

• LIVING-LEARNING COMMUNITY •

Global Scholars LLC (First-Years only)



Global Scholars LLC: Fostering a community for international engagement and global connection, the Global Scholars Living Learning Community (LLC) invites international and domestic students alike to explore their interests in intercultural issues and perspectives by engaging in learning opportunities to become global citizens. The Global Scholars LLC collaborates with the International Students and Scholars office.

Spaces to live in an LLC are limited.

Some programs and events will be open to all International Residents.

- The Residence Hall Housing Application opened in early April – **apply for Housing as soon as you can!**
- Follow the instructions in the LLC Handout (next slide) or on the LLC website to preference the Global Scholars or any Residence Hall Living-Learning Community
- Main Living-Learning Community website: <https://housing.ucr.edu/living-at-ucr/living-learning-communities>

Living-Learning Community Quick facts

- In your Housing application, you can preference up to 3 LLCs
- Briefly answer a question to why you're interested in the LLCs you preferred in your Residence Hall Housing Application; priority is given to students who answer the LLC question
- LLCs are in designated communities
 - Markaz, Honors, and Stonewall LLCs are in **Pentland Hills**
 - PATH, Mundo, Global Scholars, Pre-Business, Egnuity, SiMS, CHASS are in **Lothian**
 - Pathways, Stride 2 Success, and Honors (for continuing students) are in **Glen Mor**
- Don't delay in preferencing LLCs and submitting your application, spaces fill up quickly!
- First-Years: May 20 is the guaranteed deadline for Housing applications and LLC preferences
- Transfers: May 20 is the guaranteed deadline for Housing applications and LLC preferences; June 13-27 is the priority application period

If you have unique questions about the application process, contact or call the Housing Office!

For LLC questions, kelsey.shook@ucr.edu

DISCOVER OUR

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COMMUNITIES

housing.ucr.edu

HOW TO LIVE IN A LIVING-LEARNING COMMUNITY

For incoming students and continuing students

Follow these steps throughout your Housing Application process for your best chance to live in our LLCs!

CHECK YOUR EMAIL AND MYHOUSING PORTAL REGULARLY DURING THE HOUSING APPLICATION PROCESS FOR NOTIFICATIONS TO QUICKLY TAKE ACTION.

1 Admitted students must submit their Statement of Intent to Register (SIR) prior to gaining access to the Housing Contract. The Housing Contract and Application is where you can indicate which LLC(s) you are interested in and rank them based off of preference.*

Please note that it may take up to 72 Hours before your SIR processes and you get access to the Housing Contract.

*For incoming first year and transfer students

2 When submitting your Housing Contract, you will be prompted to input information about yourself, your living preferences, emergency contact information, and much more!

3 After you have provided this information you will be brought to the LLC Section of the process, where you will be shown the LLCs available to you. Screenshot below.



Please note that the Academic LLC offering shown to you is dependent on which College you are affiliated with.

4 At the bottom of the LLC Section is where you will input and rank the LLCs you are interested in. You can rank up to 3 LLCs. In addition to ranking your preferences, you will be asked to answer a question for each LLC you preference.

Please note, these answers are used to evaluate if the LLC's theme and purpose align with your interest, and are used to inform the LLC's community events and discussions.

5 When you submit your Housing Contract you will be prompted to pay the required non-refundable fees. Your interest in LLCs will be reviewed, and before the roommate selection process you will be emailed if you were accepted into an LLC.

6 After your Contract has been processed by Housing Services, you will receive information regarding roommate selection. You will be able to create a roommate group with other residents who have also been accepted into your LLC.

7 After you have formed your roommate group and receive your time slots, one person must be designated by your group to make the room selection. The person with the earliest time slot is the best person to be designated group leader. This process works similar to selecting a seat on a plane; the system will only show you rooms that are available for your full group.

8 After you have selected your space, you should keep an eye on your MyHousing Portal and your UCR Email Address for any adjustments that are made to your housing assignment.

UC RIVERSIDE
Residential Life

Scan QR code for the steps to request to live in LLCs in your Housing Application!





WELCOME

International Residents

TO UCR AND LIVING ON CAMPUS!

FROM HOUSING AND RESIDENTIAL LIFE

Get ready for your International Resident Experience!
Once you settle in...

Visit our website for information about living on campus,
and follow our Instagram!



<https://housing.ucr.edu/international-students>

<https://housing.ucr.edu/moved-in-now-what>



@UCRResidentialLife

Your Residential Life Contact

Kelsey Shook | kelsey.shook@ucr.edu

Assistant Director for Transitional Initiatives & Retention



Immigration Information

Immigration Information

How To Get My Visa?



01 Review your I-20/DS-2019

Make sure all the information on your I-20 (F-1 Visa) Or DS-2019 (J-1 visa) is correct and sign it. If you have not yet applied for an I-20 or DS-2019, please apply for one as soon as possible. The I-20 or DS-2019 will be sent to your UCR email address.

02 Pay your SEVIS fee

- Pay your SEVIS fee online on <https://www.ice.gov/sevis/i901>
- Print your receipt, and keep it with your immigration documents

03 Schedule your Visa Interview

- Schedule your Visa appointment, keep checking for cancellations
- Can I get an expedited visa appointment?

Immigration Information

How To Get My Visa?

For the visa interview

- Gather the following documents
 - UCR Admissions Letter
 - I-20 (F visa) OR DS-2019 (J visa)
 - Proof of financial support
 - Receipt for the SEVIS fee
 - Photo
 - Other items may also be requested, depending on your embassy and situation. Please contact your embassy for further instructions.
- For more information, visit <https://travel.state.gov/content/travel/en/us-visas/study/student-visa.html>





Transportation Information



Transportation Options

***Download apps ahead of time!*

From Los Angeles International Airport (LAX)

- *Distance: 110 kilometers or 68 miles*
- *Rideshare Apps: Uber, Lyft, or other services*
- *Public Transportation: Metrolink and LAX Flyaway Bus*
- *Super Shuttle <https://www.supershuttle.com/>*

From Ontario International Airport (ONT)

- *Distance: 34 kilometers or 21 miles*
- *Rideshare Apps: Lyft, Uber, or other services*

Using Uber or Lyft

- Download the app on your mobile device
- Prices may vary depending on peak time
- Locate the rideshare pick up area at the airport

More information - https://international.ucr.edu/students/get-started-ucr#getting_to_ucr





Orientation Information

International Student Orientation – Fall 2024 (required)



In-Person Sessions: September 18-20th

- Opening Ceremony and Welcome
- Campus Tours and Resources
- Visa Regulation Session
- Health and Wellness
- Safety
- Academic Success
- *Networking – meet and network with current students.*
- And More!

Orientation Registration

Please ensure that you are registered for these required orientations. Each student will be charged an Orientation Fee.

Undergraduate Freshmen

1. Register for [International Student Orientation](#)
2. [Register for Highlander Orientation](#). (Virtual sessions available)

Undergraduate Transfer Students

1. Register for [International Student Orientation](#)
2. [Register for Highlander Orientation](#). (Virtual sessions available)

Graduate & EAP Exchange Students

1. Register for [International Student Orientation](#)
Graduate students are also required to attend their graduate department orientations.

Questions about International Student Orientation? Email: internationalstudents@ucr.edu

Questions about Highlander Orientation? Email orientation@ucr.edu

UCR Housing

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UCR Residential Life

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UCR Health Services

Deborah Sellas, L.V.N.

Quality and Compliance Specialist
II Interim Immunization
Compliance Coordinator

Erica Castillo

Supervisor of billing, insurance
and front desk



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Welcome to UCR!

Connect with us:

